

HANOVER PUBLIC SCHOOL DISTRICT

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John A. Scola, Ed. D. Superintendent

March 19, 2020

Dear Parents and Guardians:

I would like to thank you for your patience and flexibility as we continue to work through the challenges associated with COVID-19. Please find below a collection of Frequently Asked Questions based on the most common questions we have received. We hope this information is helpful.

Q: Is my child required to complete assignments during the school closure?

A: The Hanover Public School District has offered optional blend opportunities and enrichment activities for the students during the closure. Please be advised that these learning opportunities are recommended and not required. All parents and students are encouraged to visit our district website, <u>www.hpsd.k12.pa.us</u>, where you can access the Remote Learning Link. There you will find a link for each school with directions and instructions to help your child access daily learning opportunities. Teachers can be contacted via email for questions regarding learning opportunities.

Q: How will my child access optional blend opportunities if we do not have Internet access?

A: Comcast is offering 60 days of complimentary Internet to qualified households. Please visit <u>www.internetessentials.com</u> or call 1-855-846-8376 (English), or 1-855-765-6995 (Spanish). If you are unable to access Comcast for this service, please contact your building principal.

Q: If I am unable to access Firefly at home, what should I do?

A: Please email or call your building principal. He or she will provide you with a parent login and password for Firefly access.

Q: What process should a student initiate if they are experiencing hardware issues with their Chromebook?

A: Students should bring their chromebook to their home school for a repair. If a loaner chromebook is available, the district will make an exchange. The student will be notified once the repair is completed.

Q: Does the district have a plan for meal distribution for students?

A: ALL students in grades K-12 can visit Clearview Elementary, Hanover Street Elementary or Washington Elementary for a combination breakfast/lunch bagged grab and go meal. Grab and go meals will be available at no cost to all students from 11:30am to 1:00pm Monday through Friday during the closure. Meals will be distributed from the main entrances at all three elementary schools.

Q: Will Ruth's Harvest continue to distribute weekend meal backpacks during the closure?

A: Weekend meal backpacks can be picked up at all three elementary schools on Fridays from 11:30am to 1pm during the closure.

Q: Can I make arrangements to pick up my child's belongings and medications?

A: Parents can email or call their building principal directly to schedule a time to pick up any student belongings or medications. All building offices will be open from 8am to 3pm from Monday through Friday.

Q: What does the closure mean for AP exams, SATs, and standardized tests such as PSSA's and Keystones?

A: The PA Department of Education will provide guidance regarding PSSA's and Keystones which our district will follow when any changes are determined. The <u>College Board</u> website is helpful in communicating adjustments in the AP and SAT exam schedule. We will communicate any changes to standardized testing after we receive guidance as it is communicated with our district.

Q: Will any school events be held during the school closure? Will these events be rescheduled?

A: <u>All activities are currently canceled through March 27</u>. Individual buildings, programs and activities will communicate plans for events scheduled after that date; or make-up dates for those missed, as they are determined.

Q: When will these days be made up?

A: Currently, the Governor has stated that the days missed from March 16-March 27 will not count against the state required 180 school days. This means the days will not need to be made up. We will respond appropriately as a district once the total number of days missed due to "virus" closures has been determined.

As always, we appreciate the support we have received from our families and the community. The COVID-19 situation continues to change rapidly, and we will provide you with additional information as we receive it.

Sincerely,

Joh a. Scola

Dr. John A. Scola Superintendent Hanover Public School District